

Rack Centre QHSE (IMS2) Policy Statement

Rack Centre, Africa's Leading Digital Ecosystem is the first and truly a carrier neutral state-of-the-art Tier III Constructed Facility Certified Data Centre in Africa. We are committed to delight our customers with the outstanding quality of our services, developing, implementing and continually improving strategies, processes and procedures that enhance occupational health and safety and aims to prevent all work-related injury and ill-health to our employees, customers, contractors, regulators, and anyone affected by our activities in line with our Zero harm philosophy. As a premier data center provider offering our top-notch services, we are devoted to performance and commitment to;

- Ensuring our policy is appropriate to the purpose and context of our organization, considering the nature, scale, and impacts of our activities, products, and services.
- Increasing the quality of service to exceed customers' expectations
- Ensuring a safe and healthy workforce work and environment for the workforce staff, contractors and outsourced personnel through effective awareness, training, participation and consultation, and providing an effective system of communication within the organization with consideration to addressing identified risks and opportunities.
- The protection of the environment, through the demonstration of sound environmental stewardship with the aim of unveiling various business opportunities, including preventing pollution, reducing resource consumption, and promoting waste minimization and sustainability through strategic leadership on waste management.
- Fulfilling all applicable legal and regulatory requirements related to the integrated management system and regularly monitor and update our practices to ensure compliance.
- Continually improving our Integrated Management System to enhance our performance, emphasizing a culture of innovation and efficiency in our practices.

This Policy is maintained as documented information, communicated within our organization, and made available to interested parties. We encourage employee engagement and awareness to foster a collective commitment to responsibilities. Our top management is fully supportive of this policy and will provide the necessary resources to implement and maintain our Management System. We are dedicated to collaborating with our employees, suppliers, customers, and stakeholders to achieve our objectives and contribute to a positively to and sustainable environment.

This policy will be reviewed regularly to ensure it remains relevant and in line with international best practices.